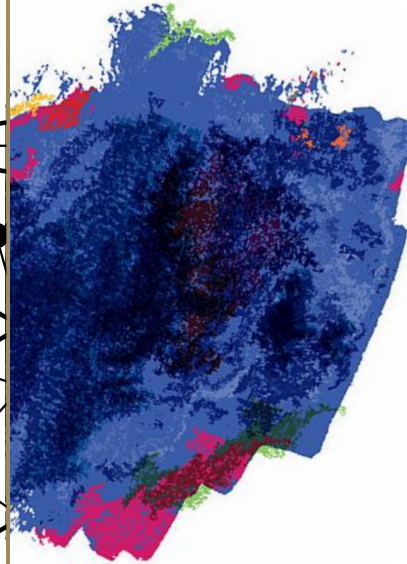
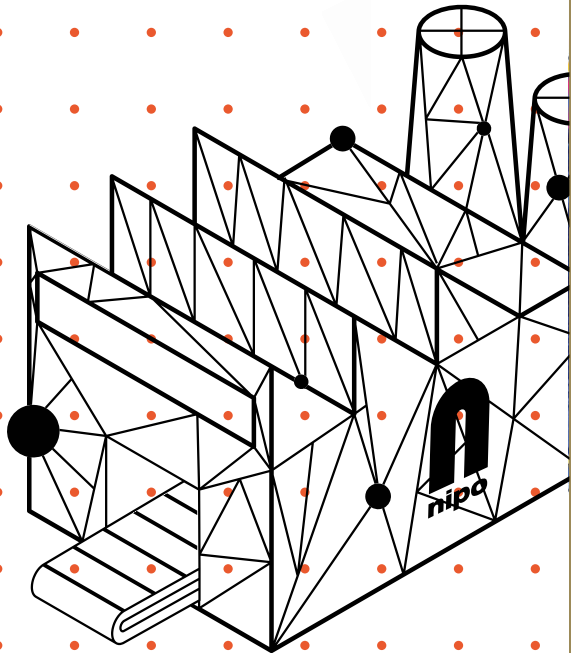


NIPO ACADEMY

NFIELD AND GDPR



22 May 2018



Agenda for this Academy

- Welcome
- GDPR and why it is important
- Your role versus our role
- Nfield features that assist you with GDPR compliance
- Room for discussion

NIPO

Grote Bickerstraat 74
1013 KS Amsterdam
The Netherlands

hello@nipo.com
www.nipo.com

GDPR in a nutshell

RIGHTS OF THE DATA SUBJECT
Enhanced right to information
right to be forgotten



Right to be
forgotten

Effective from
25.05.2018



PENALTIES
up to 20 mln euro or 4%
annual worldwide turnover



Substantial
penalties

DATA BREACH REPORTING
Within 72 hours, severe
penalties for failure to report



Prompt incident reporting

GDPR



Tool for ensuring
compliance with GDPR

APPLICABLE WORLD WIDE
As long as the organization
stores personal data of EU
Citizens



Applicable
worldwide

GDPR has lots of directives ...

1: The principles

How you manage the personal data
you collect / process

2: The legal basis

How you justify collecting or having
personal data

3: Rights data EU citizens

How you facilitate data subjects to
exercise their rights on data you
have on them

GDPR has lots of directives ...

1: The principles

How you manage the personal data
you collect / process

2: The legal basis

How you justify collecting or having
personal data

3: Rights data EU citizens

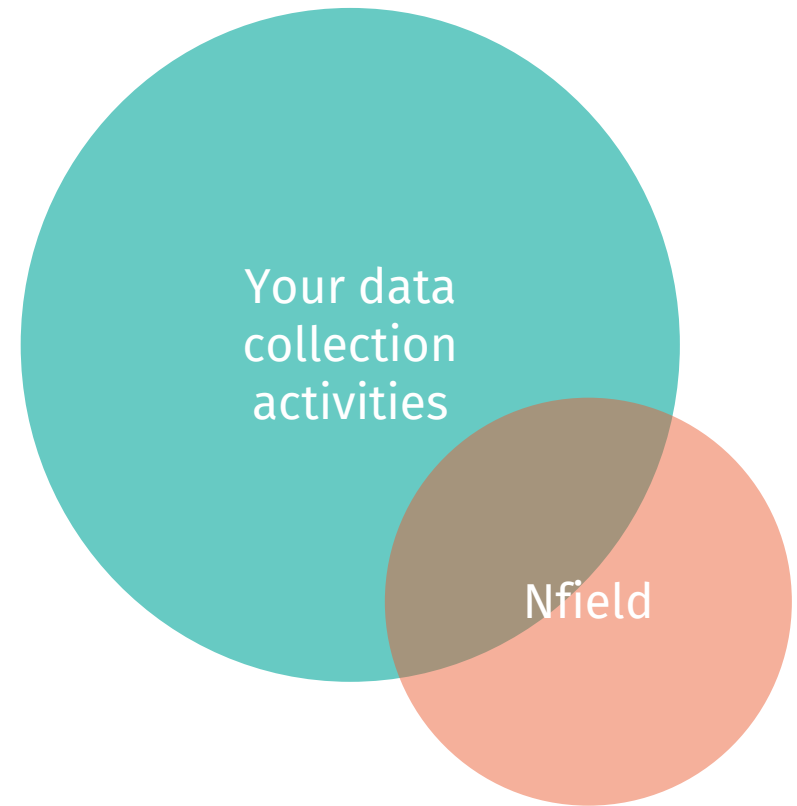
How you facilitate data subjects to
exercise their rights on data you
have on them

... that impact how you work with data

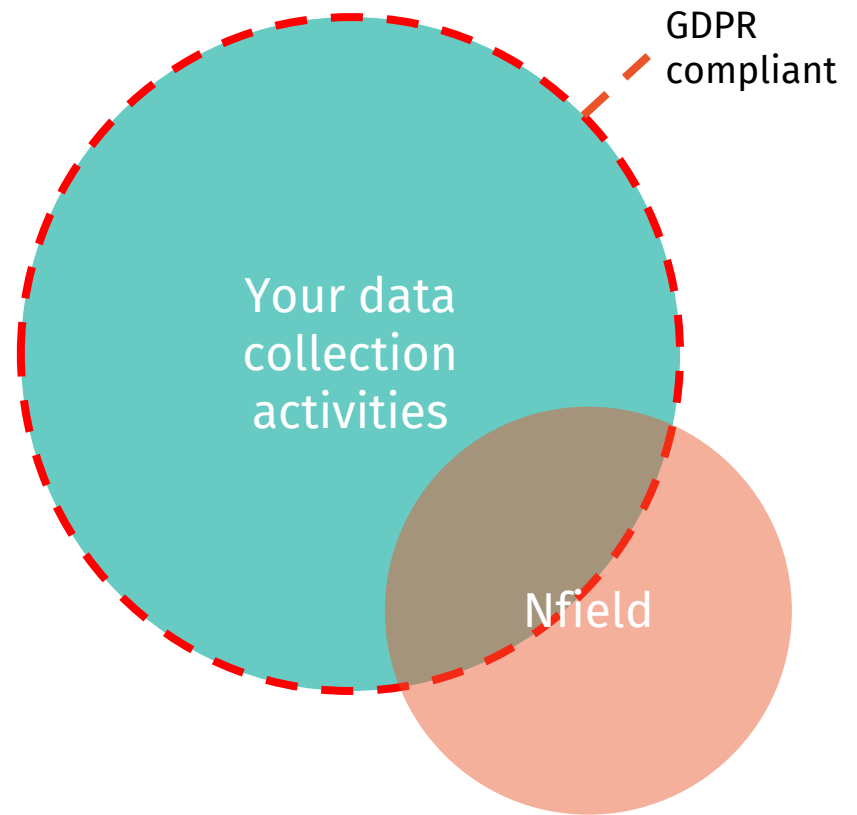
GDPR impact for working with Nfield

1. Informing and consent
2. Accessing and editing a data
subjects data
 - Finding it
 - Downloading it
 - Changing it
 - Anonymizing it
 - Deleting it
3. Tracking changes to data
4. Data security

Your role and NIPO's role



Your role and NIPO's role



How Nfield features can assist you with GDPR compliance

1. Data security
2. Informing and consent
3. Tracking changes to data
4. Accessing and editing a data subjects data
 - Finding it
 - Downloading it
 - Changing it
 - Anonymizing it
 - Deleting it



Accessing these features in Nfield

Nfield Online

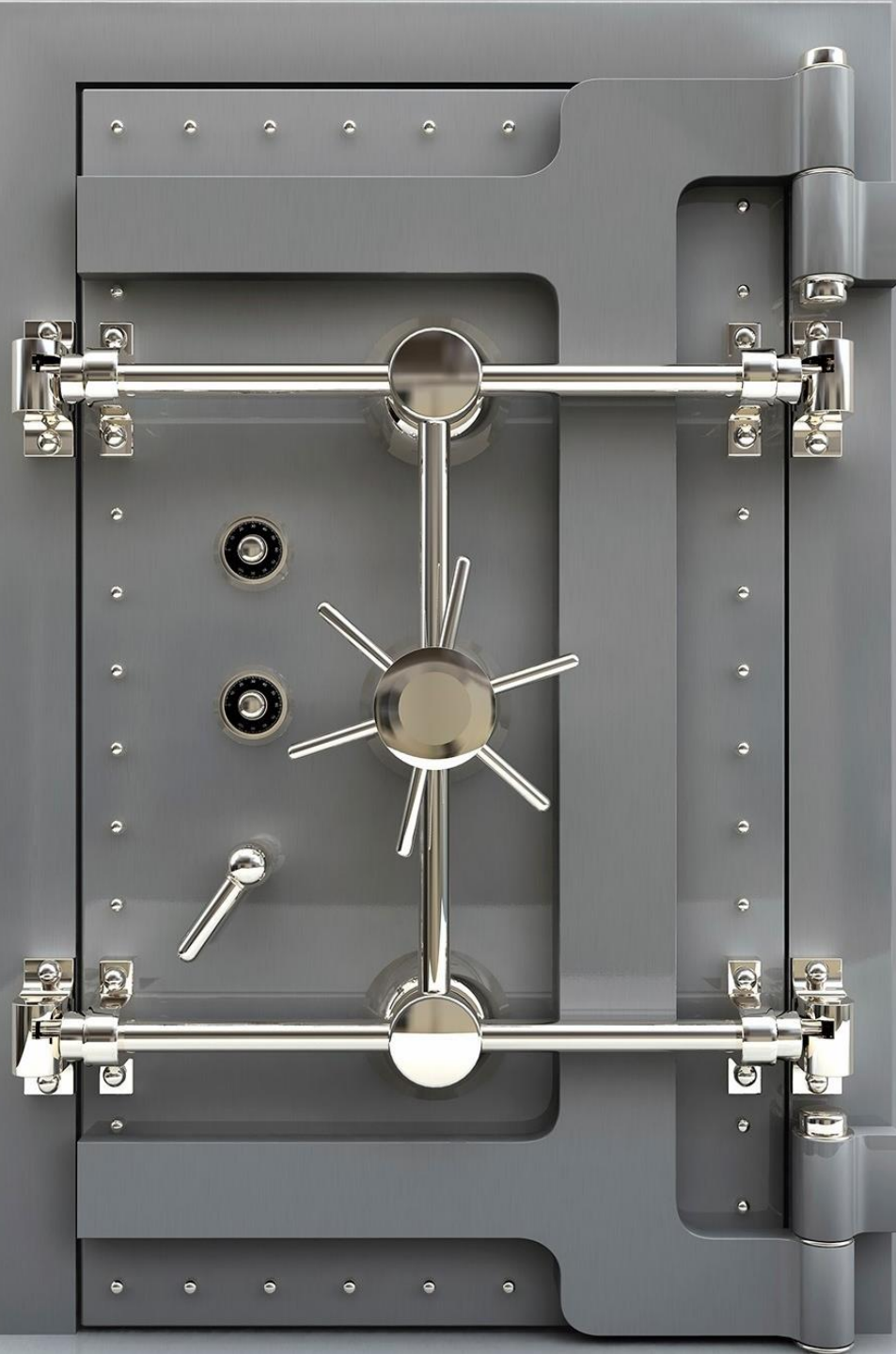
Nfield Online Manager

Nfield CAPI

Using the Nfield tool

Nfield API

For automation: CAPI + Online



Data security



- ISO certified for information security management system
- Data is encrypted all the way
- Tested disaster recovery scenarios
- Sub processors are also fully ISO certified
- Data Breach reporting procedures
- Data Protection Officer (DPO): Gillie Abbots-Jones

Informing and consent

- Rights of respondents
- Legal basis for processing
- Inform during interview
- Register consent with a question
- Layered consent
- Routing & screen-out based on consent
- Storing consent with interview data



Health and Income Survey

NEXT

Welcome



We would like to research if being wealthy also makes you healthy! On the next page you can select which questions you would like to answer.

Which questions would you like to give explicit consent to?

About my health

About my income

I do not give consent to anything

NEXT

CLEAR

Which questions would you like to give explicit consent to?

✓ About my health

About my income

I do not give consent to anything

NEXT

CLEAR

Which questions would you like to give explicit consent to?

About my health

About my income

✓ I do not give consent to anything

NEXT

CLEAR

Unfortunately we do not have any questions for you at this time.



NEXT

PAUSE

Nfield Manager - Email s

Secure | https://online-managerbeta.nfieldbeta.com/surveys/68b8b8c2-89d7-4a25-a010-49659962667c/sample-and-delivery/sample

Apps | urlquery | Work | Competitor | Interieur | Cahors | TO READ | Mackwoods Single Es | Analyzing Load Test P | Load Test Run Setting | Visual.ly | Other bookmarks

EMAIL SAMPLE | INVITATIONS | BLACKLIST | SETTINGS

✈️ | 📁 | ⚙️ | 🔔 | 👤 DA

← Back to surveys

⚙️ Setup survey

👤 Sample and Delivery

📊 Monitor fieldwork

📄 Reports

▶ Email sample overview: GDPR Academy

Manage respondents

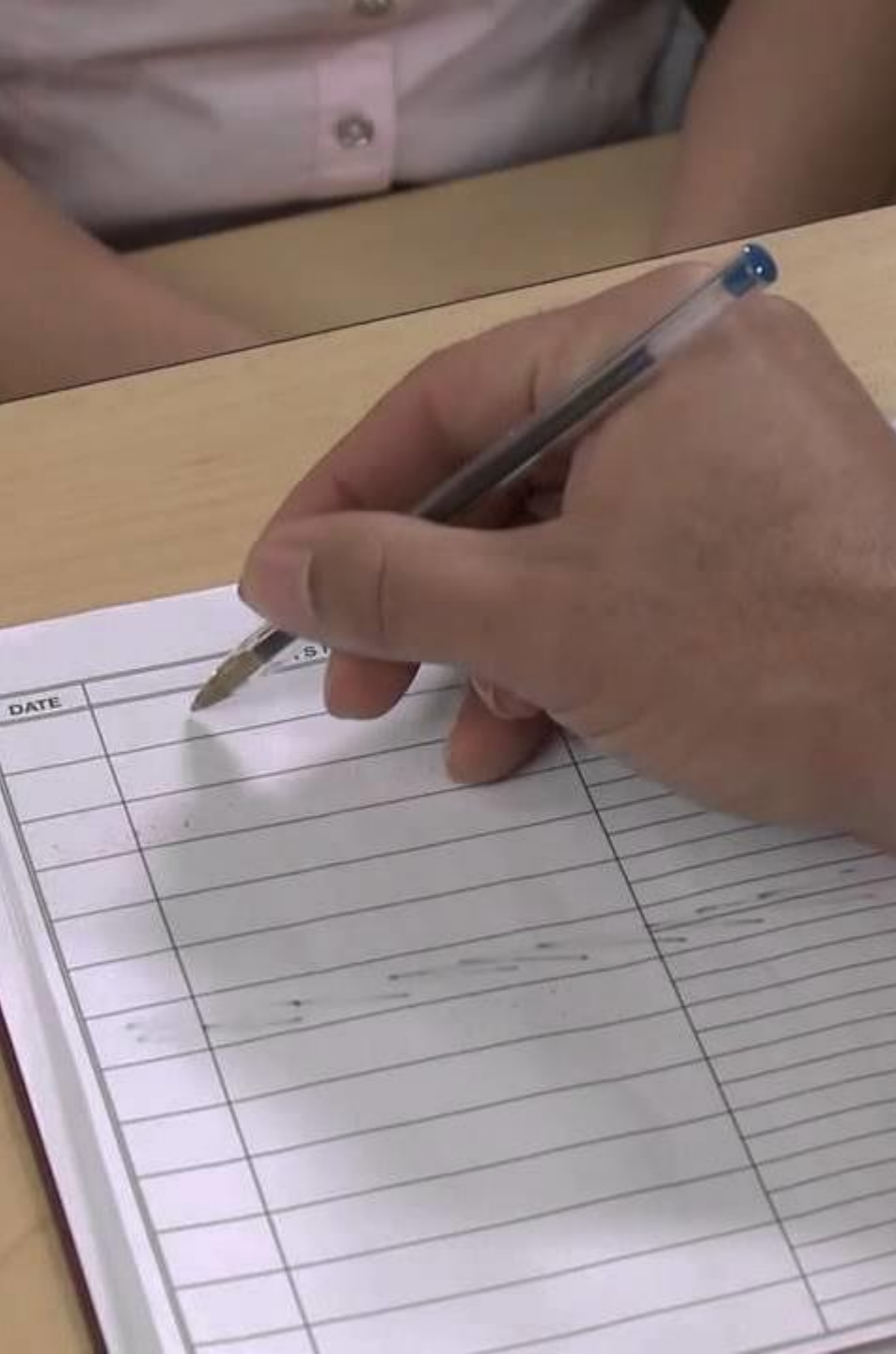
GENERAL | PROFILE | INVITATION INFO | CUSTOM

Interview Id	Respondent Key	Response Code	Result	Last Activity	Import Date
00000001	5165464df	0	Not used		Wednesday, May 16...
00000002	45sd6d64d	0	Not used		Wednesday, May 16...
00000003	d646w4321w	0	Not used		Wednesday, May 16...
00000004	4f64tr1e3f	0	Not used		Wednesday, May 16...
00000005	s5crs563w4f	0	Not used		Wednesday, May 16...
00000006	eae654f3	0	Not used		Wednesday, May 16...
00000007	5dhduj54kfhb49	0	Not used		Wednesday, May 16...
00000008		18	Test	18 minutes ago	
00000009		106	Active Test	9 minutes ago	
00000010	respondentkey=eae654f3	222	Screened out	4 minutes ago	

all of 10

Tracking changes to data

- Accountability
- Automatically registered
- Worklog



Back to surveys

Setup survey

Sample and Delivery

Monitor fieldwork

Reports

Progress: GDPR Academy

Monitor fieldwork

0 total successful interviews

0 successful interviews in the last 24 hours

0 active interviews

Download Data

Fieldwork summary

Result	Count	Percentage
Successful	0	0.0 %
Dropped out	0	0.0 %
Screened out	1	100.0 %
Did not give consent (222)		
Total	1	100.0 %

Domain settings

NIPO Beta

Download Logs

Passwords

Reporting

Invitations

Password settings

password expiration period

never

passwords remembered

no passwords remembered

password strength

medium (minimal length 6 characters, from at least 2 cha...

Enforce change of password on initial sign in

Back to surveys

Setup survey

Sample and Delivery

Monitor fieldwork

Reports

Progress: GDPR Academy

Monitor fieldwork

0 total successful interviews

0 successful interviews in the last 24 hours

0 active interviews

DOWNLOAD DATA

Fieldwork summary

Result	Percentage
Successful	0.0 %
Dropped out	0.0 %
Screened out	100.0 %
Total	100.0 %

PROGRESS

TOPLINES

INVITATION BATCHES

✈️

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Secure | https://online-managerbeta.nfieldbeta.com/surveys/68b8b8c2-89d7-4a25-a010-49659962667c/monitor-fieldwork/progress

Apps | urlquery | Work | Competitor | Interieur | Cahors | TO READ | Mackwoods Single Es | Analyzing Load Test P | Load Test Run Setting | Visual.ly | Other bookmarks

Domain settings

NIPO Beta

DOWNLOAD LOGS

PASSWORDS

REPORTING

INVITATIONS

Password settings

password expiration period

never

passwords remembered

no passwords remembered

password strength

medium (minimal length 6 characters, from at least 2 cha...

Enforce change of password on initial sign in

Create Download Log

date range

from

11 May 2018

to

18 May 2018

file name

Userlog_2018-05-11_2018-05-18

CANCEL

CREATE DOWNLOAD

Progress

Toplines

Invitation Batches

Back to surveys

Setup survey

Sample and Delivery

Monitor fieldwork

Reports

Progress: GDPR Academy

Monitor fieldwork

0 total successful interviews

0 successful interviews in the last 24 hours

0 active interviews

Download Data

Fieldwork summary

Result	Count	Percentage
Successful	0	0.0 %
Dropped out	0	0.0 %
Screened out	1	100.0 %
Total	1	100.0 %

Activities

Running and completed activities

Downloading user log : 'Userlog_2018-05-11_2018-...

General

succeeded (a few seconds ago)

Download icon

Delete icon

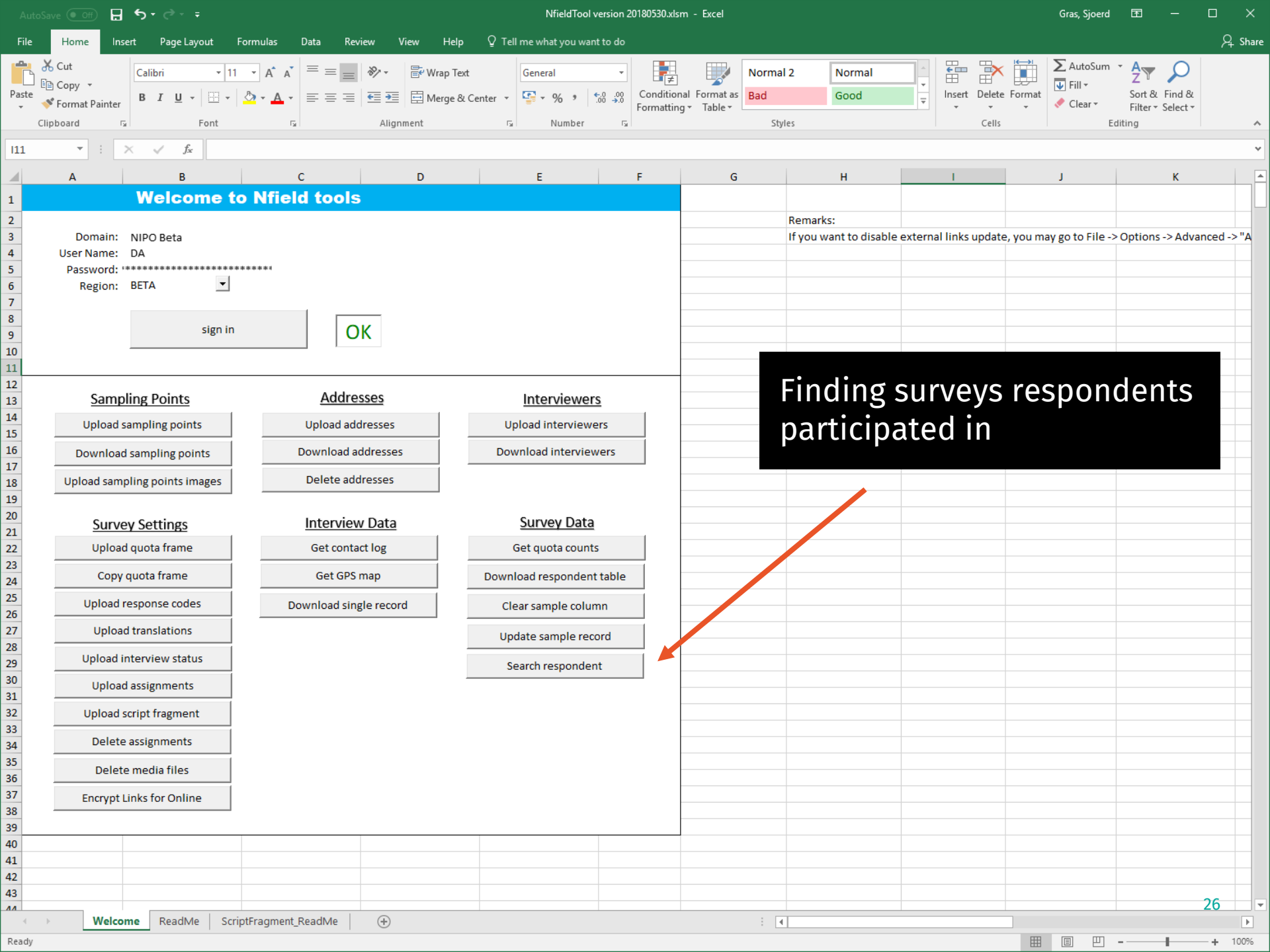
A7							
	</						

Accessing and editing data

- Storage limitation
 - Data minimization
 - Rights of respondents
-
- Finding it
 - Downloading it
 - Changing it
 - Anonymizing it
 - Deleting it

1: Find respondents



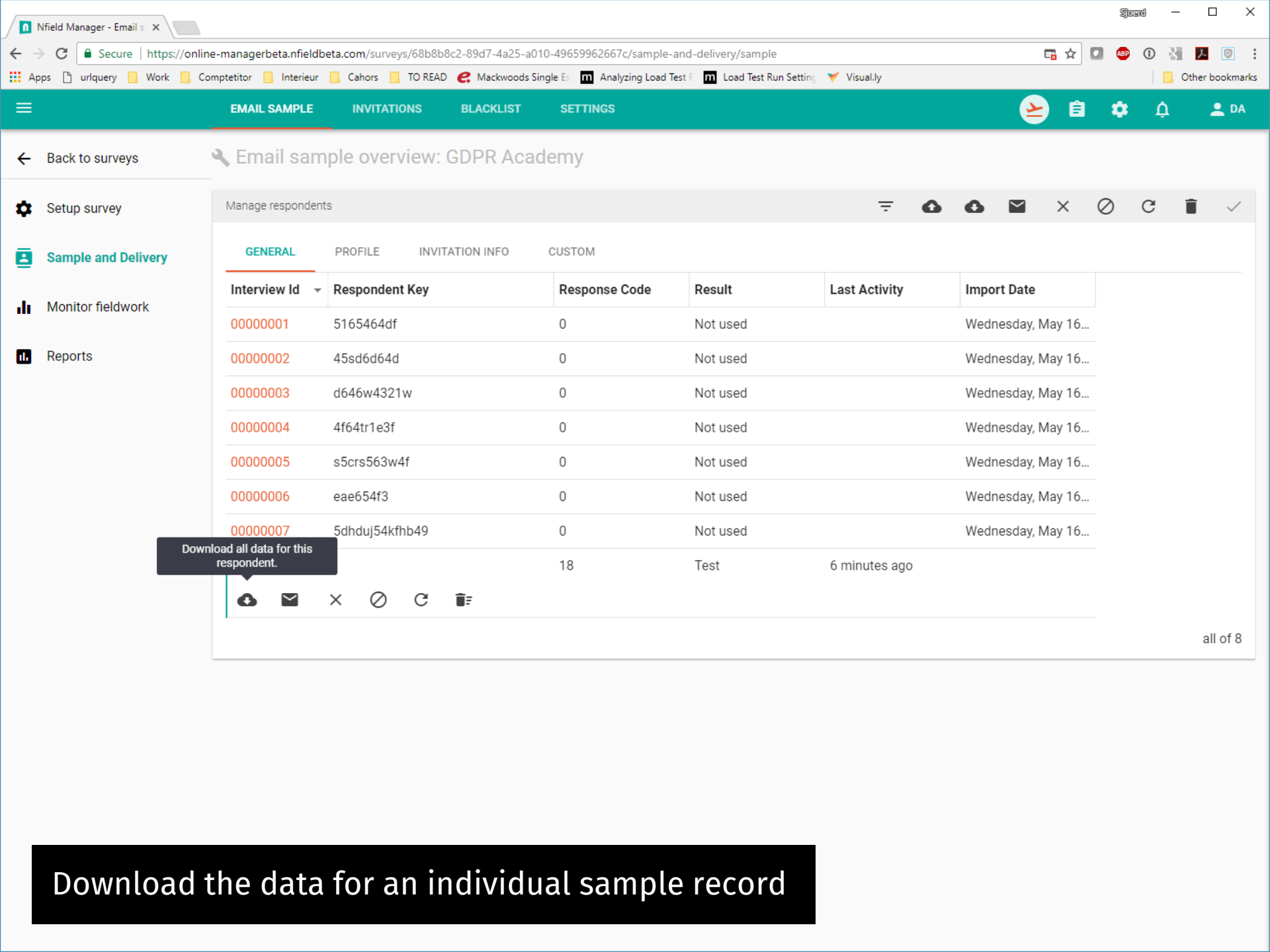


Input

Result

2: Download a respondent's data





Download the data for an individual sample record

3: Changing sample data



Manage respondents

column

operator

value

Response Code

is

0

+

APPLY

GENERAL		PROFILE	INVITATION INFO		CUSTOM		
Interview Id	Respondent Key	Result	Name	Email_address	Gender	City	F
00000001	5165464df	Not used	Brad Pitt	b.pitt@moviecareer.co	Male	Amsterdam	1
00000002	45sd6d64d	Not used	Jennifer Aniston	on@moviecareer.com	Female	Utrecht	3
00000003	d646w4321w	Not used	Al Pachino	a.pachino@moviecare	Male	Schagen	1
00000004	4f64tr1e3f	Not used	Christian Bale	c.bale@moviecareer.c	Male	Leiden	2
00000005	s5crs563w4f	Not used	Better Davis	b.davis@moviecareer.c	Female	Groningen	6
00000006	eae654f3	Not used	Emily Blunt	e.blunt@moviecareer.c	Female	Zwolle	4
00000007	5dhduj54kfhb49	Not used	Marlon Brando	m.brando@moviecare	Male	Zandvoort	2

Rows per page: 10 ▼ all of 7 (11)

31

⚙️ Nfield Manager - Progre...

⚙️ Nfield Manager - Email s...

🔍

🔒 Secure | https://online-managerbeta.nfieldbeta.com/surveys/68b8b8c2-89d7-4a25-a010-49659962667c/sample-and-delivery/sample?filter=%5B%7B"name"%3A"ResponseCode"%2C"op"...

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☰

EMAIL SAMPLE INVITATIONS BLACKLIST SETTINGS

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👤 DA

⬅️ Back to surveys

▶ Email sample overview: GDPR Academy

⚙️ Setup survey

👤 Sample and Delivery

📊 Monitor fieldwork

📄 Reports

Manage respondents

column

operator

value

Response Code

is

0

APPLY

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Upload an .xlsx, .xls or .csv file containing respondent keys (must be unique and on the first column of each record)

+

🗑️

GENERAL PROFILE INVITATION INFO CUSTOM

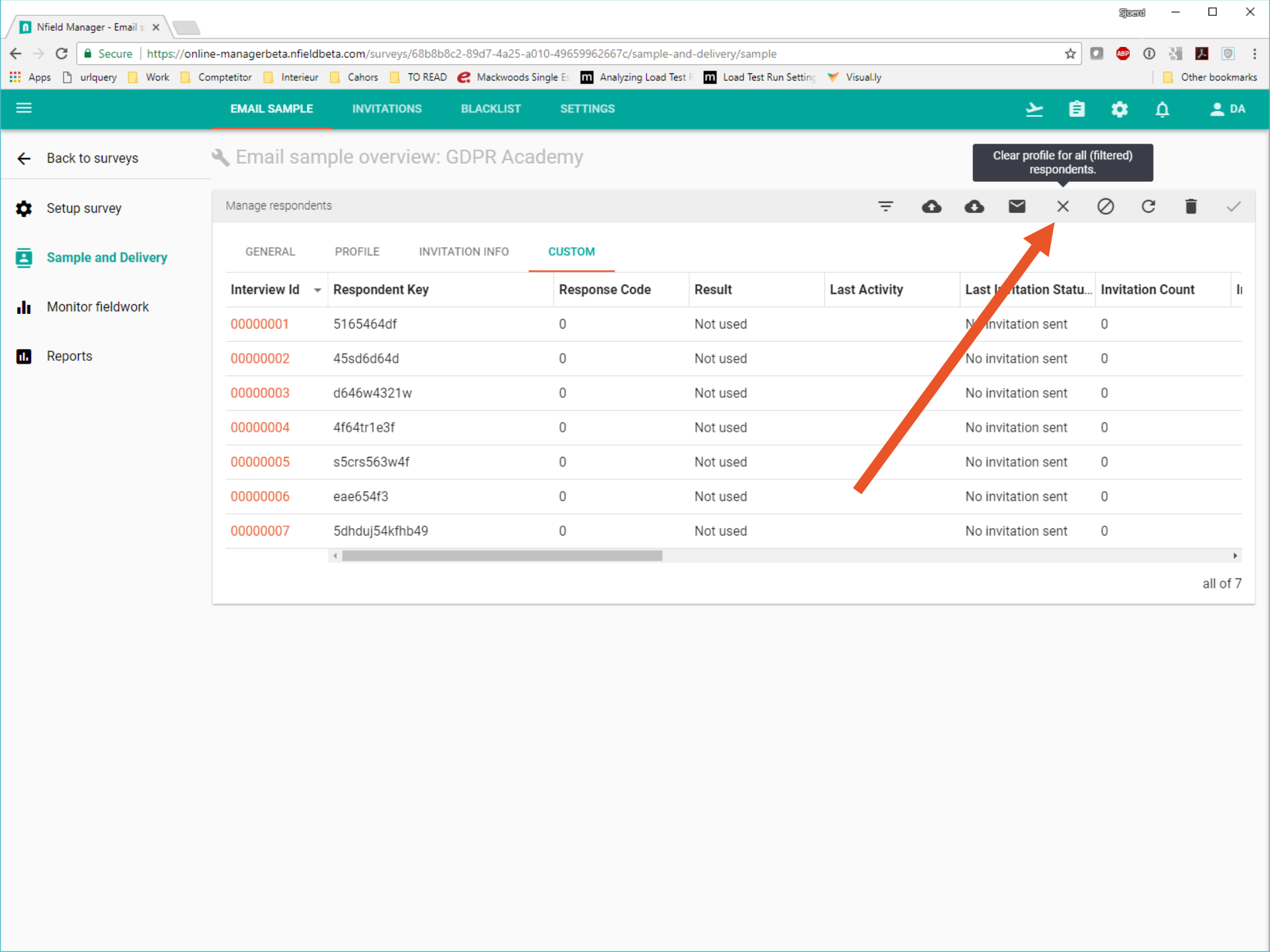
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00000002	45sd6d64d	Not used	Jennifer Aniston	j.aniston@moviecareer.co	Female	Utrecht	3
00000003	d646w4321w	Not used	Al Pachino	a.pachino@moviecareer.co	Male	Schagen	1
00000004	4f64tr1e3f	Not used	Christian Bale	c.bale@moviecareer.co	Male	Leiden	2
00000005	s5crs563w4f	Not used	Better Davis	b.davis@moviecareer.co	Female	Groningen	6
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00000007	5dhduj54kfhb49	Not used	Marlon Brando	m.brand@moviecareer.co	Male	Zandvoort	2

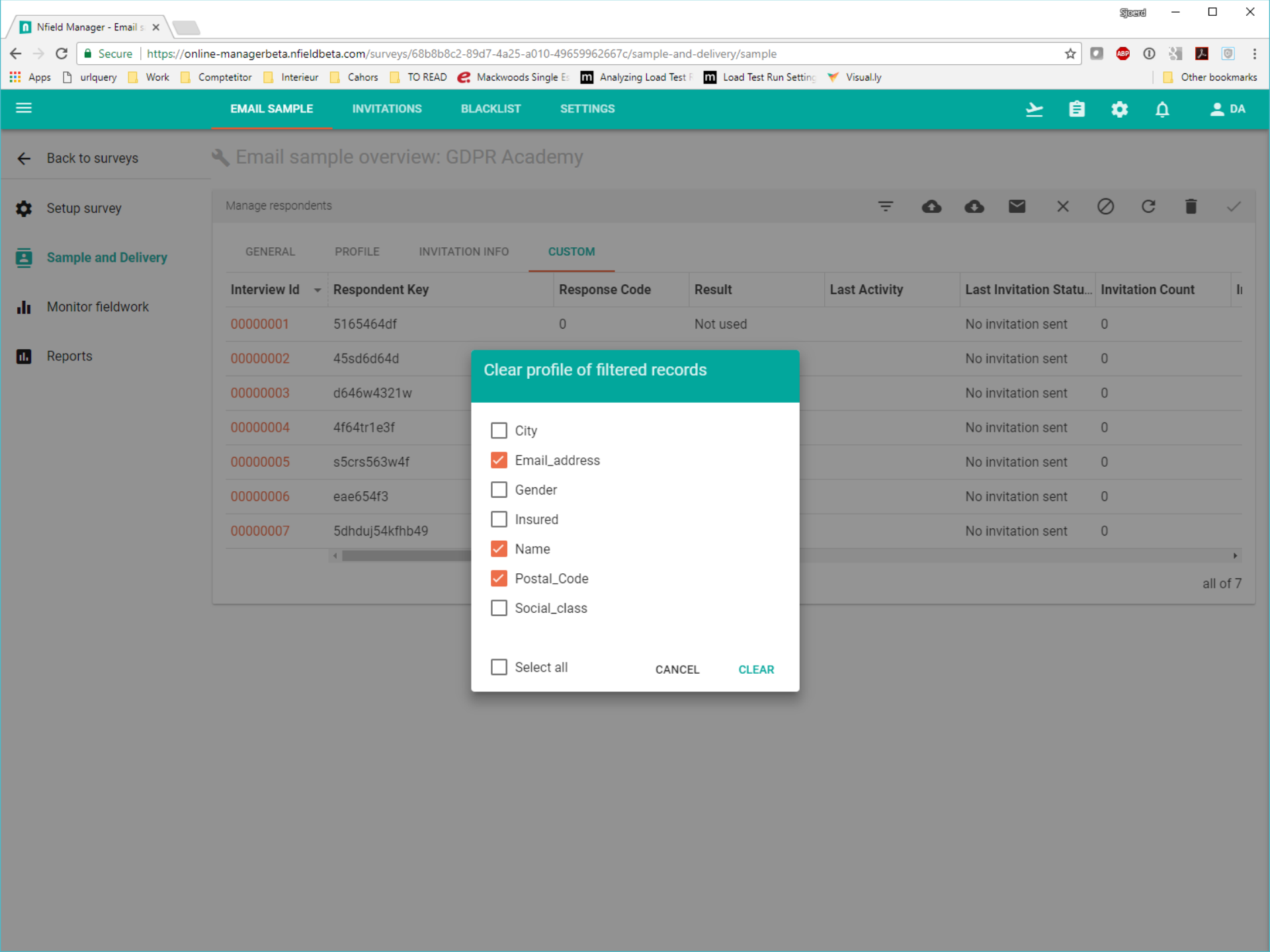
Rows per page: 10 all of 7 (11)

Upload the changes for bulk changes

4: Anonimizing survey data







EMAIL SAMPLE

INVITATIONS

BLACKLIST

SETTINGS



DA

[Back to surveys](#)

Email sample overview: GDPR Academy

Manage respondents



GENERAL

PROFILE

INVITATION INFO

CUSTOM

Interview Id

Respondent Key

Response Code

Result

Last Activity

Last Invitation Statu...

Invitation Count

00000001

5165464df

0

Not used

No invitation sent

0

00000002

45sd6d64d

No invitation sent

0

00000003

d646w4321w

No invitation sent

0

00000004

4f64tr1e3f

No invitation sent

0

00000005

s5crs563w4f

No invitation sent

0

00000006

eae654f3

No invitation sent

0

00000007

5dhduj54kfhb49

No invitation sent

0

all of 7

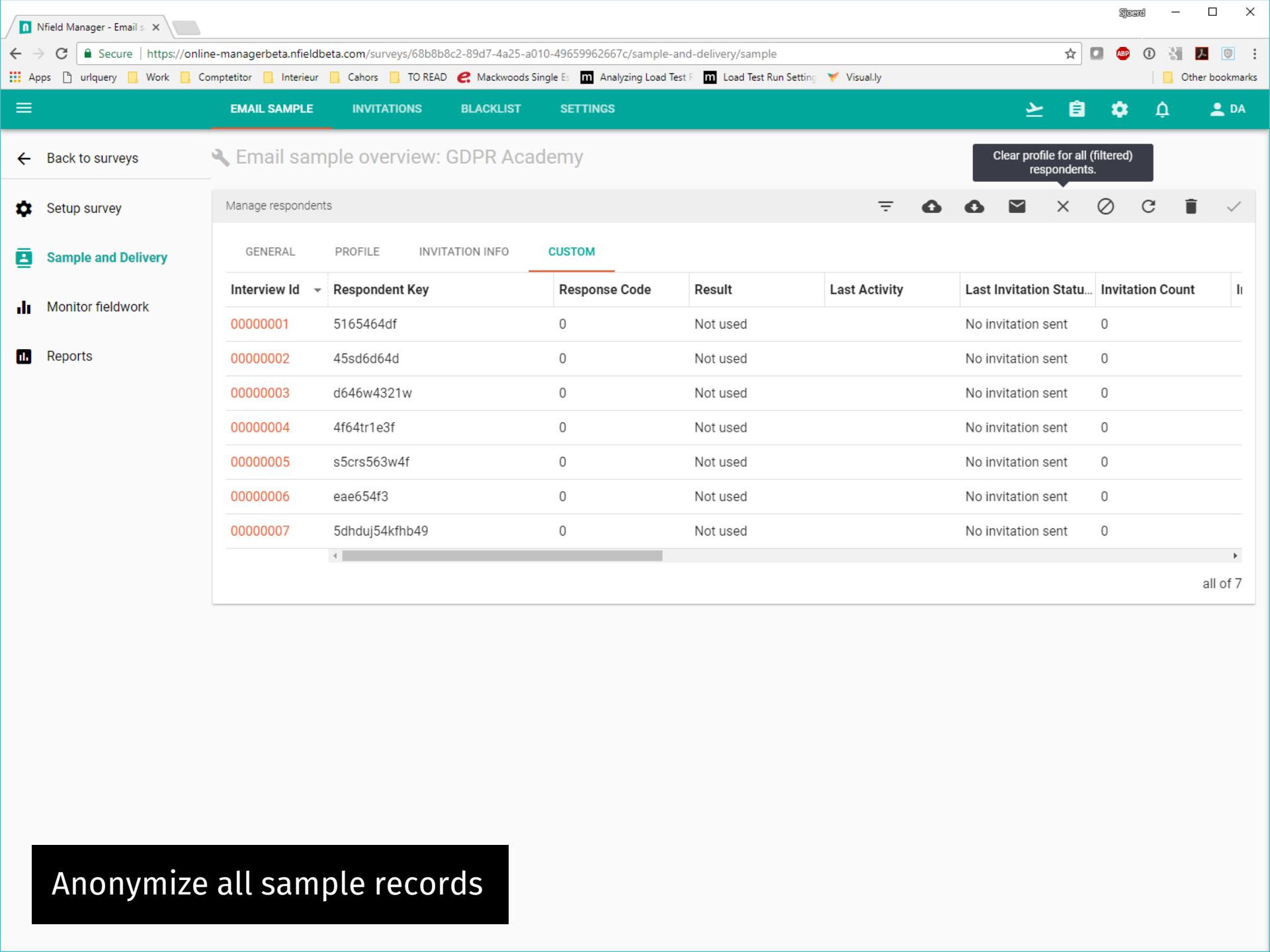
Clear profile of filtered records

- ☐ City
- ☒ Email_address
- ☐ Gender
- ☐ Insured
- ☒ Name
- ☒ Postal_Code
- ☐ Social_class

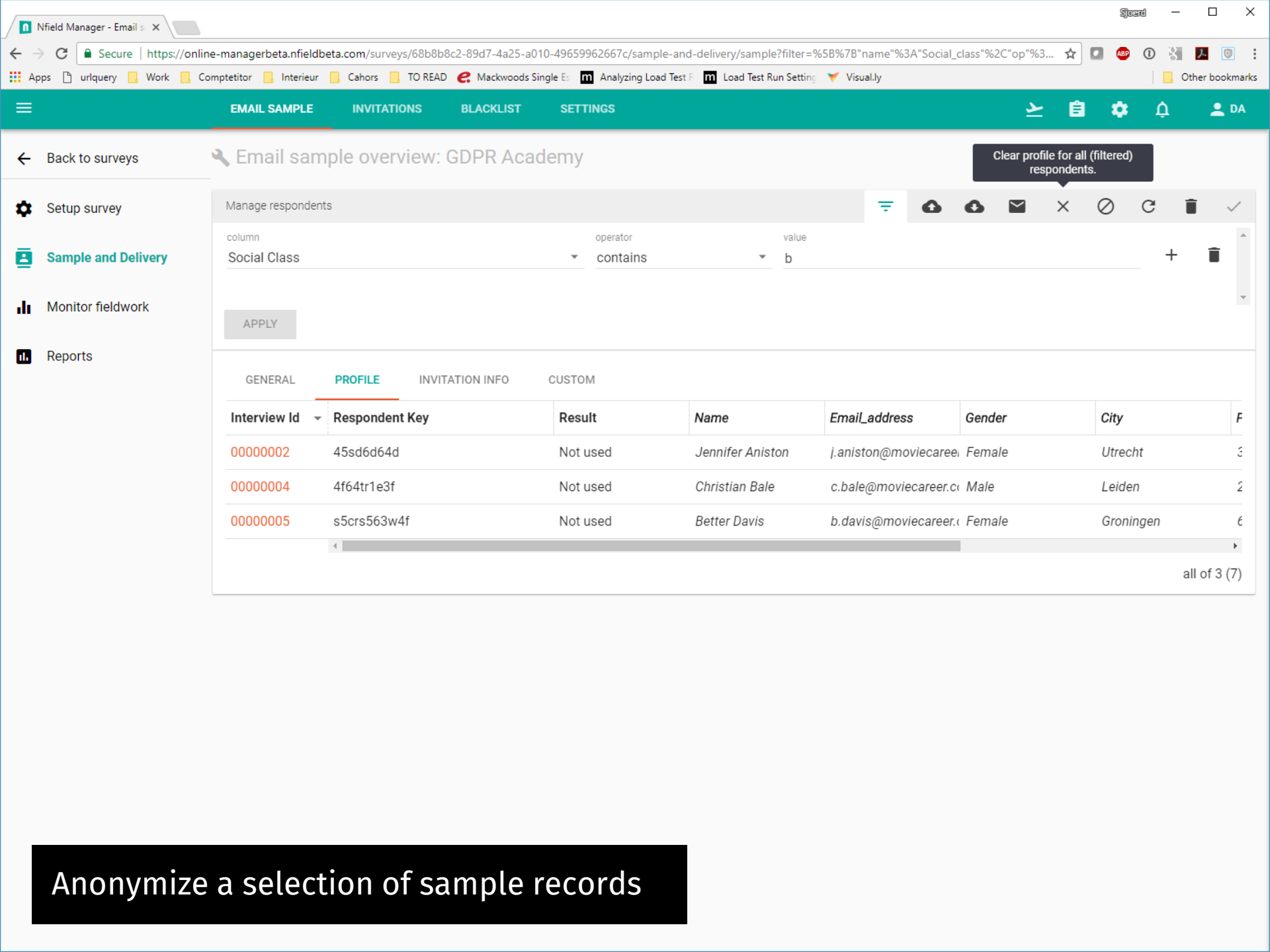
☐ Select all

CANCEL

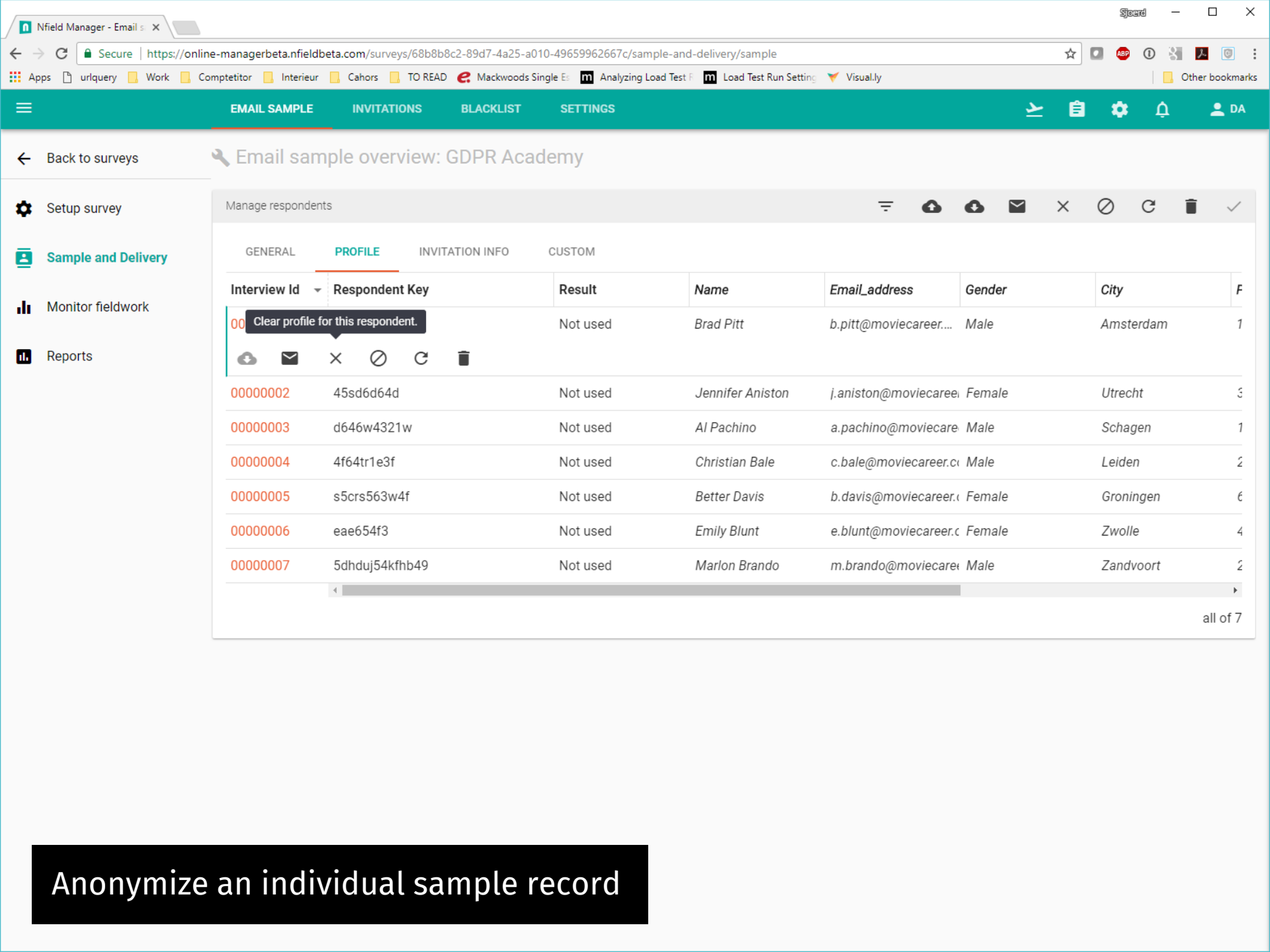
CLEAR



Anonymize all sample records



Anonymize a selection of sample records



Anonymize an individual sample record

5: Deleting data from a survey



Nfield Manager - Email s x

Secure | https://online-managerbeta.nfieldbeta.com/surveys/68b8b8c2-89d7-4a25-a010-49659962667c/sample-and-delivery/sample

Apps urlquery Work Competitor Interieur Cahors TO READ Mackwoods Single Es m Analyzing Load Test P m Load Test Run Setting Visual.ly Other bookmarks

EMAIL SAMPLE INVITATIONS BLACKLIST SETTINGS

Back to surveys

Email sample overview: GDPR Academy

Manage respondents

GENERAL PROFILE INVITATION INFO CUSTOM

Interview Id	Respondent Key	Response Code	Result	Last Activity	Import Date
00000001	5165464df	0	Not used		Wednesday, May 16...
00000002	45sd6d64d	0	Not used		Wednesday, May 16...
00000003	d646w4321w	0	Not used		Wednesday, May 16...
00000004	4f64tr1e3f	0	Not used		Wednesday, May 16...
00000005	s5crs563w4f	0	Not used		Wednesday, May 16...
00000006	eae654f3	0	Not used		Wednesday, May 16...
00000007	5dhduj54kfbb49	0	Not used		Wednesday, May 16...
00000008		18	Test	a minute ago	

Delete Interview.

all of 8

Delete data for an individual sample record



Adjusts the survey quotas

Nfield Manager - Surveys

Secure | https://online-managerbeta.nfieldbeta.com/surveys

Apps | urlquery | Work | Competitor | Interieur | Cahors | TO READ | Mackwoods Single Es | Analyzing Load Test P | Load Test Run Setting | Visual.ly | Other bookmarks

SURVEYS

INVITATIONS

BLACKLIST

USERS

Settings

Notifications

DA

Favorites only

Status

Search

<div></div>	Many Answers	1 completes	<div></div>	<div></div>
<div></div>	FilipsGDPRtest	1 completes	<div></div>	<div></div>
<div></div>	did I break composer by updating TLS?		<div></div>	<div></div>
<div></div>	API Test		<div></div>	<div></div>
<div></div>	GDPR Academy		<div></div>	<div></div>
<div></div>	2018q2s03 composer test	1 completes		
<div></div>	HansV Nmul block			
<div></div>	Something Something			
<div></div>	Line		<div></div>	<div></div>

Or delete the whole survey

Navigation

Setup survey

Manage respondents

Actions

Download data

Preview interview

Delete Survey

Permanently delete this survey

Our goal

To provide functionality in Nfield so our customers can address GDPR controls without having them compromise on data collection efficiency.





More info

Nfield

NIPO Blog

Nfield GDPR Toolkit

On GDPR

Your legal team

www.eugdpr.org